

Dear Customer,

To better serve your individual calibration and documentation needs Acculab now offers three service level categories. Please read the below descriptions and indicate the service level that best fits your needs. We will maintain this information in your customer file as part of our contract review process.

Please complete, print, and fax this form to: (978) 774-0808

Thank you.

<i>SERVICE LEVEL</i>	<i>DOCUMENTATION PROVIDED</i>	<i>MEETS OR EXCEEDS THE FOLLOWING REQUIREMENTS</i>
Level 3	NIST Traceable Certificate of Calibration Calibration "Pass / Fail" notification. Test data for "Out of Tolerance" conditions	MIL-STD 45662A
Level 2	NIST Traceable Certificate of Calibration Calibration "Pass / Fail" notification. "Before/After" calibration measurement test data w/ tolerances	MIL-STD 45662A; ISO 9001-2000; ISO 10012-1; ANSI Z 540-1 FDA [cGMP]; 21 CFR Part 820; 10CFR Part 21 and Part 50 App B
Level 1	NIST Traceable, ISO 17025 "Accredited", Certificate of Calibration Calibration "Pass / Fail" notification. "Before/After" calibration measurement test data with tolerances and Calculated Measurement Uncertainties	MIL-STD 45662A; ISO 9001-2000; ISO 10012-1; ANSI Z 540-1 FDA [cGMP]; 21 CFR Part 820; 10CFR Part 21 and Part 50 App B QS 9000; AS 9000; ISO 17025

Service Level Required: Level _____

Company Name: _____

Authorizing Managers Name (Please Print): _____

Signature: _____ Date: _____